

Privacy Notice

Effective Date: January 1, 2024

Introduction

At Poinsett General Insurance Agency, Inc., we are committed to protecting the privacy and security of our clients' personal information. This Privacy Notice explains how we collect, use, disclose, and protect your personal information in connection with our property and casualty and/or life, accident, or health insurance services.

Information We Collect

We may collect personal information from you in various ways, including, but not limited to:

1. **Information you provide:** This includes information provided when you apply for our insurance products or services, such as your name, address, contact details, date of birth, employment information, and financial details.
2. **Information from third parties:** We may receive information about you from other sources, including public records, credit reporting agencies, or other third parties.
3. **Information from your transactions with us:** This includes information about your insurance policy, claims, and payment history.

How We Use Your Information

Your personal information may be used for the following purposes:

1. **To provide and manage insurance products and services:** This includes evaluating your insurance application, managing your policy, processing claims, and providing customer support.
2. **For legal and regulatory compliance:** We use your information to comply with laws, regulations, and other legal requirements.
3. **For marketing purposes:** Subject to your consent, we may use your information to inform you about other insurance products and services that may interest you.

Sharing Your Information

We may share your personal information with:

1. **Service providers:** Companies that perform services on our behalf, such as claims processing, underwriting, and customer service.
2. **Affiliates and partners:** Entities within our corporate group, or partners with whom we have joint marketing agreements.
3. **Legal and regulatory bodies:** As required by law, in response to legal processes, or to protect our rights or the rights of others.

Your Rights and Choices

You have certain rights regarding your personal information, including:

1. **Access and correction:** You may request access to and correction of your personal information in our records.
2. **Opt-out of marketing communications:** You can opt-out of receiving marketing communications from us at any time.
3. **Complaints:** If you have any concerns about how we handle your personal information, you may contact us using the details below.

Security of Your Information

We implement various security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

Changes to This Privacy Notice

We reserve the right to modify this Privacy Notice at any time. Any changes will be posted on our website with an updated effective date.

Contact Us

If you have any questions about this Privacy Notice or our privacy practices, please contact us at:

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Easley, SC 29642-3718
Phone: 864-271-4630
Email: Sarah.Camp@poinsettgeneral.com
